

Services Offered

All services are provided free of charge to victims of domestic violence and their children

24 Hour Hotline

The Bedford Domestic Violence Hotline is staffed 24 hours a day by trained domestic violence counselors.

The hotline number is (540) 587-0970.

Walk In Center

Business Hours Monday through Friday from 8:30am to 5:00pm.

The Walk-in Center offers domestic violence crisis intervention, counseling, advocacy, and support services. Appointments may be scheduled through the hotline number but are not necessary.

Court Accompaniment

Our Court Advocate provides clients with assistance in obtaining Protective Orders and information to prepare you for your court experience.

Our Advocate Can:

- **Accompany you through the process of filing for a Preliminary Protective Order.**
- **Accompany you during your court appearances.**
- **Accompany you to the magistrate's office to seek criminal charges or an Emergency Protective Order.**
- **Assist by informing you once your Preliminary Protective Order has been served.**
- **Provide you with information and referrals to attorneys and legal aid.**
- **Support and encourage you throughout your legal process.**

Shelter

Please access shelter through the Hotline (540) 587-0970 to determine space availability and to inform staff of the number of people arriving so preparations can be made. The shelter cannot accept clients who appear to be under the influence of drugs or alcohol due to safety concerns for other clients, children, and staff.

Frequently Asked Questions

Can my children come to shelter with me?

Yes, the shelter has no age/sex restriction on minor children that are coming to the shelter with a parent

What do I need to bring with me to shelter?

Victims coming to shelter may want to bring items such as: eyeglasses, hearing aids, dentures, medical equipment, prescription medications, doctor's names and phone numbers. If possible, victims should bring all important papers such as birth certificates, bank account numbers, immunization records, Social Security cards, money, as well as keys to an automobile and home. The shelter provides food, clothing, and toiletry items.

What type of help will I receive while staying in the shelter?

The shelter staff provides clients with support, housing options, and community resources.

What about my pets? Can they come to the shelter with me?

The shelter does not allow pets, but the Humane Society will shelter animals for as long as the victim is using the services of Bedford Domestic Violence Services.